



SUNSHINE COAST AFFORDABLE HOUSING DIRECTORY 2015



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1. INTRODUCTION

The Sunshine Coast Affordable Housing Directory 2015

The original *Sunshine Coast Affordable Housing Directory* was made possible with a grant from Queensland Shelter to the Sunshine Coast Housing Network Shelter Branch and was produced in conjunction with the Sunshine Coast Regional Housing Council (now Coast2Bay Housing Group Limited). Coast2Bay Housing Group Sunshine Coast and Morton Bay Regions undertook the project of updating the directory each year and has been able to do this largely due to skilled student placements.

The aim of the original project was to produce a directory of affordable housing options across the Sunshine Coast, which could be used as a useful resource for community agencies and individuals who are seeking affordable accommodation options.

On behalf of the Coast2Bay Housing Group and the Sunshine Coast Housing and Homelessness Network Shelter Branch, we hope you find the directory useful.

The Directory is also available at www.coast2bay.com.au

Please Note:

The information contained in this directory is current as at December 2014.

Whilst all efforts have been made to ensure details are accurate we accept no liability for any errors that may be found.

Coast2Bay Housing Group Limited

Coast2Bay Housing Group Limited

Sunshine Coast and Morton Bay are the largest community housing provider in the Sunshine Coast & Morton Bay regions playing a key role in creating affordable housing solutions that support and empower people to improve their lives, progress to independence and contribute to sustainable communities .

We have a number of Housing Assistance Programs these include:

- Long Term Housing
- Transitional Programs
- Community Rent Scheme
- Community Managed Studio Units
- National Rental Affordability Scheme

Longterm Housing

Currently provides independent housing options for people on low incomes in approx. 218 properties including 1, 2 and 3 bed units and detached homes across both regions. This housing is for the 'Duration of Need'.

Transitional Programs

Transitional Housing is intended to provide the opportunity for people to develop the capacity to sustain their own tenancies after approximately 2 years. The timeframe is not prescriptive but transitional housing is not intended to provide a long term housing solution

Community Rent Scheme (CRS)

Provides 185 properties for medium term transitional housing for people across both regions who:

- Are on the common register
- Earn low incomes, and
- Are experiencing severe housing need

Community Managed Studio Units (CMSU)

Provides 30 units of accommodation (22 self contained and 8 rooms with shared facilities) to single persons in Nambour and 24 units of accommodation to single people in Maroochydore.

National Rental Affordability Scheme

In partnership with National Housing Company Coast2Bay Housing Group have been successful in obtaining has 450 properties under the National Rental Affordability Scheme (NRAS) properties from as far north as Gympie to Taigum in the north of Brisbane.

Coast2Bay Housing Group Limited

Eligibility requirements & Contact Details

COAST2BAY HOUSING GROUP LTD HEAD OFFICE NAMBOUR

First Floor Centenary Square
54-64 Currie Street
NAMBOUR 4560
Ph: 1300 796 716
Fax: 5451 2909
E: admin@coast2bay.com.au
W: www.coast2bay.com.au

OFFICE HOURS

Monday and Tuesday
Thursday and Friday
9am–12pm and 1pm–4pm
Wednesday 1pm – 4pm

COAST2BAY HOUSING GROUP MORTON BAY OFFICE

Kingsgate Building.
Suite 8/42 -44 King Street
CABOOLTURE QLD 4510
(PO Box 324)
Ph: 1300 796 716
Services Only Ph: (07) 5475 7899
Fax: (07) 5495 2477
Office Hours Mon-Tues-Thurs-Fri
9am – 12 pm & 1pm – 4pm
Wednesday Closed

P: 1300 796 716
F: (07) 5451 2909

Eligibility Requirements:

You may be eligible if:

- You are on the Public Housing register of need.
- You have primary housing rather than support needs.
- You earn a low income.
- You are repaying a previous Public Housing Bond/ Loan debt.

Availability

Occasionally

Application Process

Submit an Application for Housing Assistance to the Department of Communities Housing and Homelessness Service Centre (Maroochydore).

Disability Access

Funding may be available to specifically modify properties for disabled tenants if required subject to the owners consent.

General Information

Housing support is not provided.

Costs: Rent based on 25 - 28% of the tenant's assessable household income, plus Commonwealth Rent Assistance (if eligible). Bond required.

Department of Housing & Public Works Services

Assistance is available to eligible individuals and families and is aimed at ensuring households in the greatest need are supported.

Improving housing affordability, reducing homelessness and assisting Queenslanders to access the private housing market are key priorities.

The department is responding to these priorities by introducing major reforms to the way assistance is provided, including the implementation of the National Regulatory System (NRAS) for Community Housing, which came into effect in Queensland on 1 January 2014.

By 2020, most social housing services will be managed by community housing providers. These reforms support this change and provide the platform for the government to establish a financially sustainable and appropriate housing, regionally-based and integrated social housing system to improve the lives of Queenslanders.

Housing Services delivers a range of housing assistance services which are provided through government-owned and managed social housing, and grant funding to registered providers of community and local government managed social housing and also work to help people access and sustain housing in the private rental market, through bond loans, rental grants, **Rent Connect**, and the National Rental Affordability Scheme.

Phone: 5352 7333

Fax: 5352 7343

Email: clientservices@housing.qld.gov.au

Web: www.housing.qld.gov.au

Waiting list is needs based. Long-term housing.

NOT EMERGENCY HOUSING

Disability Access: The Department has a housing strategy for people with a disability and provides adaptable housing to meet peoples' special needs.

Homeless Persons Information Qld are free (calls from mobiles are charged at applicable rates). The service operates 24 hours a day, 7 days a week.

Freecall: 1800 474 753 (1800 HPIQLD)

EI: hpighomelessness@smartservice.qld .

Crisis and/or Supported Accommodation

Lions Emergency Accommodation Centre

16 Carroll Street
NAMBOUR QLD 4560
P.O. Box 5218
SCMC NAMBOUR QLD 4560

Phone: 5441 3837

Fax: 5441 7727

Email: leac23@bigpond.net.au

After Hours- ring **DV Connect 1800 811 811**
Police or Lifeline.

Provides supported short-term emergency accommodation to single women and families in crisis.

Accommodation Style: Four 2 bedroom and two 3 bedroom self- contained units/ for single women and women with children who are from domestic and family violence.

This is shelter accommodation and visitors are not allowed. All accommodation is furnished; Seven houses in the community for single parent, two-parent families and multi-generational families and eight 2-bedroom units for single women, single men who have overnight or extended contact with their children and small families. The accommodation is for people who are homeless. People are supported to re-establish themselves in the community. Provide short-term emergency accommodation to single men who have contact with their children.

Length of Stay: Up to 12 weeks.

Availability: Clients are prioritised according to their primary priorities being homelessness and domestic and family violence.

Disability Access: One 2-bedroom unit in shelter and one 2 bedroom unit in the community have disabled persons access.

Additional services: Emergency Relief Funding. People living in the Nambour Centrelink area may be assisted with payment for rent or utilities; People requiring assistance need referral from another agency in the area or the Centrelink Social Worker.

The centre also runs an Early Intervention Prevention Program for families in the Community with complex needs.

Hours: 8.30am - 4.30pm (Monday to Friday),

Najidah Women's and Children's Refuge

P.O. Box 1936

Sunshine Plaza Qld 4558

Phone: 5479 0733

Fax: 5451 0700

Email: najidah.service@sunnykids.org.au

Website: www.sunnykids.org.au

DV Connect 1800 811 811 Police or Lifeline.

Accommodation for women and children who are homeless as a result of domestic violence and family violence. Provides crisis supported accommodation and support within the context of strategic case management, where clients can engage with a range of supports.

Operating hours- 8-30am - 4:30pm Mon - Fri

After Hours- **DV Connect 1800 811 811**

Referral via DV Connect

Salvation Army Crisis Noosa Accommodation Service

(P.O. Box 671)

26 Doonella Street

Tewantin Qld 4565

Phone: 5447 1184

Fax: 5447 1854

Email: sacrisis@bigpond.com

Provides safe, affordable and supported accommodation for 12 weeks to families who are homeless or at imminent risk of being homeless and provides, information, support and referral to enable clients to obtain independent housing. Can accommodate single females in situations of domestic & family violence, the only people they cannot house are single males.

They will have emergency relief available for vulnerable groups. The target group is families, although persons in need of assistance will preclude eligibility, and is to assist those facing rent or mortgage stress to maintain their housing.

Salvation Army Emergency Relief Assistance

119 Sugarbag Road

LITTLE MOUNTAIN QLD 4551

(PO Box 778, Caloundra QLD 4551)

Phone: 5493 8653

This service provides means-tested food-cards or food-hampers.

A referral is required to access this service:

Contact them for details

Salvation Army offer other services as well as Accommodation.

Immediate Financial First Aid P: 1300 370 255
Financial Counselling

Moneycare Caloundra

c/- Employment Plus, Ground Floor

CALOUNDRA QLD 4551

Ph (07) 5413 3808

Fax (07) 5413 3825

PO Box 864

CALOUNDRA

QLD 4551

Moneycare Caboolture

Cnr Dux and Lower King Streets

CABOOLTURE QLD 4510

Ph (07) 5441 5538

Fax (07) 5476 0792

PO Box 1

CABOOLTURE

QLD 4510

Moneycare is a free financial counselling service that assists with Budgeting: regarding debt, credit & repossession

Our financial counsellors will:

- Listen in a non-judgmental and caring manner
- Analyse and assess your financial situation
- Give you information about credit and debt issues
- Involve you in the process as much as possible
- Work with you to develop a plan to improve your situation
- If appropriate, act as an advocate for you and negotiate with the people you owe money to.
- Refer you to other assistance if necessary

Please note that Moneycare does not lend money or provide material aid. If you need financial assistance, please contact a Salvation Army Community Services Centre near you.

Sonshine Sanctuary Association Inc

(P.O. Box 225)

Woombye Qld 4559

Contact: Cindy, Jenny, or Sheree

P: 5476 2785 (24/7)

OR After Hours: DV Connect 1800 811 811

E: sonshinesanct@bigpond.com

W: www.sonshinesanctuary.com

Sonshine Sanctuary Association provides short term crisis accommodation and support for women and children made homeless by domestic / family violence, regardless of age, race, religion or financial situation. Our high-security Refuge can accommodate four families at a confidential address provided by Queensland Department of Communities [Housing and Homelessness], and families may stay for a maximum of 12 weeks. We also have up to ten lower-security premises throughout the local area for families still needing support after Refuge to plan and make important decisions about their future.

SunnyKids

49, Price Street

Nambour Q 4560

(P.O. Box 1936

Sunshine Plaza Qld 4558)

P: 5479 0394

F: 5451 0700

E: info@sunnykids.org.au

W: www.sunnykids.org.au

Provides emergency accommodation for women and children. Also support women and children escaping domestic violence.

(MEN) Downtons Guest House

17 North Street

Golden Beach Qld 4551

P: 5491 9852

F: 5491 6287

Mobile: 0412 373 510 Peter Owner)

Email: downtonsguesthouse@hotmail.com

Website: www.downtonsguesthouse.com.au

Manager: Tony

Each guest will receive full board and meals.

Rent assistance.

Accommodation Style: 24 single serviced rooms, Lounge room.

Availability: Variable

Length of Stay: Medium to long-term tenancies available.

Eligibility: No alcohol on premises. \$20.00 key deposit. Rent to be paid in advance.

Young People's Housing

Integrated Family and Youth Service (IFYS)

108 Parker Street

MAROOCHYDORE QLD 4558

P.O. Box 1291

MAROOCHYDORE QLD 4558

P: 5438 3000

E: admin@ifys.com.au

Emergency Shelter

P: 5479 2499

F: 5443 9430

The Shelter is a six bed purpose built property that is staffed 24 hours providing crisis and short-term accommodation to young people aged 16-21 years.

Medium Term Transitional Housing

P: 5409 4984

F: 5443 6350

Provides supported accommodation to young people 16-21 years of age. Young people are case managed by youth workers to assist them to reach their goals and move from crisis to independence in a supported manner. The housing service provides some specific support for young students and young parents.

In partnership with Community Housing IFYS manages a small number of public housing units and sub-let these to young people with the view to transferring them to tenancy with Queensland Housing after six month supported tenancy.

Eligibility: Young people would need to be suitable to be clients of Queensland Housing to be supported through the Headlease Scheme.

United Synergies

12 - 14 Ernest Street

Tewantin Qld 4565

(P.O. Box 365)

Tewantin Qld 4565

Phone: 5442 4277

Fax: 5442 4846

Email: admin@unitedsynergies.com.au

Web: www.unitedsynergies.com.au

Caloundra

2/1 Bulcock Street, Caloundra 4551.

Phone: 07 5341 8428

Nambour

53 Price Street, Nambour 4560.

Phone: 07 5441 1330

Gympie

3/22 Barter Street, Gympie 4570.

Phone: 07 5482 8556

Disability Access: Disabled access and toilet facilities available.

Hours: 8.30am – 4.30pm Monday to Friday.

United Synergies offer a range of services to families and in particular young people across the Sunshine and Cooloola Coasts – from Gympie to Caloundra. We offer supported accommodation for homeless and disadvantaged young people aged 12-25 years; an alternative education program; youth support programs; assistance to younger parents to attain positive parenting and relationship skills; suicide prevention and bereavement support; mentoring programs; work experience programs; counselling and referral and consulting and training to the human services sector.

3.Private Market Options

Caravan Parks

Alex Beach Top Tourist Park

21-23 Okinja Road,
ALEXANDRA HEADLAND QLD 4572

P: 5443 2356

F: 5443 5036

Free Call: 1800 629 292

E: stay@alexbeach.com.au

W: www.alexbeach.com.au

Accommodation style: Over 80 cabins and villas available to suit any budget, 31 powered caravan sites 8 en-suite sites. No tent sites

Eligibility Requirements: No pets allowed.
Not a member of TICA

Riverside Bli Bli Caravan Village

295, David Low Way
BLI BLI QLD 4560

P: 5448 5207 (Hours 9-5pm)

E: relax@riversidebli.com.au

W: www.riversidebli.com.au

Accommodation style: Caravans, Tent Sites, Cabins.

Eligibility Requirements: No pets allowed.
A member of TICA.

Boreen Point Caravan & Camping Grounds

1 The Esplanade
BOREEN POINT QLD 4565

P: 5485 3244

Managers: Debbie & Matt Crimmins

E: boreenpoint@noosaholidayparks.com.au

W: www.noosaholidayparks.com.au

Accommodation style: Caravans & Tent sites

Eligibility Requirements: No pets allowed.
Not a member of TICA.

Cambroon Caravan Park

2951 Maleny-Kenilworth-Road
CAMBROON QLD 4552

P / Fax: 5446 0002

W: www.cambrooncaravanpark.com.au

E: info@cambrooncaravanpark.com.au

Accommodation style: 24 powered sites, ample unpowered sites, 12 permanent on-site vans, 6 self contained cabins. Facilities include: convenience store, gas, firewood, and kitchen.

Eligibility Requirements: Pets allowed within their own sites. Not a member of TICA.

Cooroy Motel, Caravan Park

30/34 Elm Street
COOROY QLD 4563

P: 5447 6444

F: 5447 6411

W: www.cooroymotel.com.au

E: mbourch@bigpond.com

Availability: Permanent caravan park vacancies. A waiting list is kept.

Length of Stay: Longer stays may be negotiated with management.

Disability Access: Available in motel area.

Eligibility Requirements: Credit card details may be required to confirm weekend bookings.

Additional Details: Walking distance to bus stop, train station and shopping centre.

Dicky Beach Family Caravan Park

Beerburum Street
DICKY BEACH QLD 4551

P: 5491 3342

F: 5499 7475

Managers: Peter & Marie Segger and David Cherry

E: dickybeach@sunshinecoastholidayparks.com.au

W: www.sunshinecoastholidayparks.com.au

Accommodation style: Grassy Tent & Caravan Sites, Self-contained Units and Studio Units.

Eligibility Requirements: No pets allowed.
Not a member of TICA.

Big4 Forest Glen Resort

71 Owen Creek Road,
FOREST GLEN QLD 4556

P: 5476 6646

F: 5445 8956

Free-call: 1800 669 955

E: holidays@forestglenresort.com.au

W: www.forestglenresort.com.au

Accommodation style: 30 powered drive through caravan sites with concrete slabs and 24 powered tent camp sites on grass. 34 unpowered shady camp sites.

Eligibility Requirements: No pets allowed. Not a member of TICA.

Mon - Thurs 8:00am - 5:30pm

Fri 8:00am - 6:00pm

Sat 8:00am - 5:30pm

Sun 8:00am - 4:00pm

Golden Beach Holiday Park

1 Onslow Street
CALOUNDRA QLD 4551

Managers: Barb & Rick

P: 5492 1731

F: 5492 2422

Free call: 1800 639 313

E: info@goldenbeachholidaypark.com.au

W: www.goldenbeachholidaypark.com.au

Accommodation style: Ensuite cabin, holiday unit, family villa

Eligibility Requirements: Pets allowed on caravan & Camping sites.

Palm Village Caloundra Home Park

63 Caloundra Rd.
CALOUNDRA QLD 4551

P/ Fax: 5491 1260

Accommodation style: Permanent accommodation. 15 Cabins minimum. 4 weeks rental for over 50s.

Eligibility Requirements: No pets and no children. A member of TICA.

Mapleton Cabins & Caravan Park

85 Obi Obi Rd
MAPLETON QLD 4560

P: 5445 7135

F: 5478 6935

E: office@mapletoncabinscaravans.com.au

W: www.mapletoncabinscaravans.com.au

Accommodation style: Air-conditioned cabins and chalets for 1-5 people with fully equipped kitchens, ensuite, TV, DVD/VCR, fridge/freezer and balcony. Caravans - holiday or long term Powered sites and tent sites.

Eligibility Requirements: Pets allowed.

Big4 Maroochy Palms Holiday Village

319 Bradman Avenue
MAROOCHYDORE QLD 4558

P: 5443 8611

Free call: 1800 623 316

E: enquiries@maroochypalms.com.au

W: www.maroochypalms.com.au

Accommodation style: Powered and unpowered ensuite sites. 200 Caravan Sites and Camping Sites, and 35 villas.

Eligibility Requirements: No pets allowed. Not a member of TICA.

Maroochy River Cabin Village & Caravan Park

Cnr. Bradman Ave & No1 Diura St.
MAROOCHYDORE QLD 4558

P: 5443 3033

Free call: 1800 802 737

Reception Hours

Mon – Sat 8-6pm / Sun 8-5pm

E: enquiry@maroochyriverpark.com.au

W: www.maroochyriverpark.com.au

Accommodation style: Onsite cabins & caravan sites. Mainly permanent residents. Some tent sites and tourist accommodation. 'Home Park' designed for the over 50's - Application forms to be a prospective tenant and enquiries about the park itself can be made by email or phone (07) 5443 3033.

Eligibility Requirements: No pets. Not a member of TICA.

Maroochydoore Beach Holiday Park

Melrose Parade,
MAROOCHYDOORE QLD 4558

Managers: David McLean & Shirley Rodda

P: 5443 1167

E: maroochydoore@sunshinecoastholidayparks.com.au

W: www.sunshinecoastholidayparks.com.au

Accommodation style: tent sites, caravans and 1&2 bedroom villas

Mudjimba Beach Caravan Park

Cottonwood Street
MUDJIMBA QLD 4564

P: 5448 7157

E:

mudjimba@sunshinecoastholidayparks.com.au

W: www.sunshinecoastholidayparks.com.au

Accommodation style: tent sites, caravans and 1&2 bedroom villas

Noosa North Shore Beach Campground

240 Wilderness Track
Maximilian Road
NORTH SHORE QLD 4565
P.O. Box 301
TEWANTIN QLD 4565

Manager: John & David Mierocha

P: 5449 8811

E:

noosa_northshore@noosaholidayparks.com.au

W: www.noosaholidayparks.com.au

Accommodation style: tent sites and caravans

Noosa River Holiday Park

4 Russell Street,
NOOSAVILLE QLD 4566

Ph: 5449 7050

Fax: 5474 3024

Managers: John & Karen Dineen

E: noosariver@noosaholidayparks.com.au

W: www.noosaholidayparks.com.au

Accommodation style: tent sites, caravans

BIG4 Noosa Bougainvillia Holiday Park

141 Cooroy Noosa Road,
TEWANTIN QLD, 4565

P: 54471712

Free Call: 1800 041 444

E: info@big4noosa.com.au

W: www.big4noosa.com.au

Pomona Showground Camping Area

15 Pavillion St.
POMONA QLD 4568

Phone: 5485 1477

Accommodation style:

Permanent and Holiday accommodation.

Powered and unpowered caravan and tent sites.

Eligibility Requirements: Pets by arrangement. Not a member of TICA.

Woombye Gardens Caravan Park

151 Nambour-Connection Road.
WOOMBYE QLD 4559

(Opp Big Pineapple)

Phone: 5442 1621

Email: woombyegardens@bigpond.com.au

Managers: Tanya & Darren McSorley

Accommodation style: Permanent living accommodation. Cabin accommodation. No permanent tent sites (powered or tent) available.

Eligibility Requirements: No Pets, minimum 3 month lease, RTA agreement required.

Yandina Caravan Park

1519 Nambour North Connection Road
YANDINA QLD 4561

P / Fax: 5446 7332

E: info@yandinacp.com.au

W: www.yandinacp.com.au

Accommodation style: Cabins: Some with ensuite and all are fully self contained with kitchen facilities, TV, air conditioning and patio. Caravan sites, and camping sites:

Eligibility Requirements: Pets allowed on application. A member of TICA

Hotels & Motels

BUDERIM

Buderim Fiesta Motel

308 Tanawha Tourist Drive
Old Bruce Highway
TANAWHA QLD 4565

P: 5445 1874

Managers: Matthew and Maria

E: stay@fiestamotel.com.au

W: www.fiestamotel.com.au

Length of Stay: Short term only
Quad rooms, Treble rooms & Standard double rooms

Disability Access: Nil

Eligibility Requirements: Nil

Buderim Comfy Cottages & Apatments

316 Tanawha Tourist Drive
TANAWHA QLD 4565
(behind Matilda Service Station)

Manager: Greg Reddaway

P: 0418 740 541

E: greg@sunstay.com.au

Providing quality, affordable accommodation in the heart of the Sunshine Coast for medium, long-term and permanent residents.

Facilities: Onsite maintenance man, swimming pool, community vegetable garden, small quiet pets are welcome.

CALOUNDRA

Kookaburra Village

123 Mark Road East
Cnr Daniel Street & Mark Road
CALOUNDRA WEST QLD 4551
P: 5491 5888
F: 5499 7369
E: casemanager@kookaburravillage.com.au
colleen@kookaburravillage.com.au
W: www.kookaburravillage.com.au
Accommodation Style: Duplex units/single house.
Availability: Varies.Call to check availability
No Smoking No Pets
Eligibility Requirements: Over 50

Moffat Beach Motel

56 Roderick Street (Corner Buccleigh)
CALOUNDRA, Moffat Beach QLD 4551
P: 5491 2122
F: 5492 8015
E: moffatbeachmotel@bigpond.com.au
W: www.moffatbeachmotel.com.au
Accommodation Style: Budget Motel rooms.
Availability: Weekends and peak times are very busy.
Length of Stay: Longer stays possible, rates negotiable.
Disability Access: Access to ground floor units.
Eligibility Requirements: Small pet friendly
Night bell available for after hours check in.

KIN KIN

Country Life Hotel

69 Main Street
KIN KIN QLD 4571
P: 5485 4103
F: 5485 4264
E: enquiries@countrylifehotel.com.au
Length of Stay: May stay for longer than one night, direct enquiries to the Manager.
Availability: Regular.
Rooms are Double,Twin,Triple
Disability Access: Nil

MARCOOLA BEACH

Pacific Palms Motor Inn

1051 David Low Way
MARCOOLA BEACH QLD 4564
Phone/Fax: 5448 7655
Email: reception@pacificpalms.biz
W: www.pacificpalms.biz
Accommodation Style: studio style units, ranging from the large Queen to the extra large Deluxe King. Family and adjoining units are also available

MAROOCHYDORE

Maroochy River Motel

363 Bradman Avenue
MAROOCHYDORE QLD 4558
P / Fax: 5443 3142
E: maroochymotel@optusnet.com.au
W: www.maroochyrivermotel.com.au
Managers: Matilde & Patrick Voboril
Accommodation Style: Motel rooms with kitchenettes.
Availability: Regular except on weekends.
Length of Stay: Short term
Disability Access: Nil
Eligibility Requirements: Pets on request.

Top Spot Motel

8 Beach Road
MAROOCHYDORE QLD 4558
P: 5443 1245
F: 5443 3371
E: admin@topspotmotel.com
W: www.topspotmotel.com.au
Owners: Lauris & Allan
Accommodation Style: Studios and family rooms include kitchenettes, T.V, microwaves/air conditioning.

Harbourside Holiday Resort

38/48 – 74 David Low Way
DIDDILLIBAH QLD 4559
Phone: 5448 4022
Fax: 5448 4283
Email: harboursideresort@hotmail.com
Accommodation Style: Partly or fully furnished
2 bedrooms cabins, 5 holiday units.

MALENY

Hotel Maleny

6 Bunya Street
MALENY QLD 4552

P: 5494 2013

F: 5494 3108

E: dutymanager@malenyhotel.com.au

W: www.malenyhotel.com.au

Accommodation Style: Hotel style with shared facilities. Single, Queen, Triple. Family Room & 4 bedroom house at rear..

MOOLOOLABA

Mooloolaba Motel

46 – 56 Brisbane Road
MOOLOOLABA QLD 4557

P: 5444 2988

F: 5444 8386

E: moolmool@bigpond.com

W: www.mooloolabamotel.com.au

Accommodation Style: Motel rooms, four with kitchens.

NAMBOUR

Nambour Motor Inn

Cnr Coronation Avenue & Rigby Street
NAMBOUR QLD 4560

P: 5441 5500

F: 5441 4520

E: info@nambourmotorinn.com.au

W: www.nambourmotorinn.com.au

Managers: Malcolm & Annette Crow

Accommodation Style: Motel rooms without cooking facilities.

Availability: Variable

Length of Stay: Short term

Disability Access: Nil

Eligibility Requirements: Prefer payment in advance or credit card details.

PACIFIC PARADISE

Pacific Paradise Motel

612 David Low Way (Opp Twin Waters)
PACIFIC PARADISE QLD 4564

P: 5448 7181

F: 5448 8584

E: info@paradisemotel.com.au

W: www.paradisemotel.com.au

Accommodation Style: Motel rooms without cooking facilities. Microwave, Kettle & BBQ Facilities.

Availability: Occasional

Disability Access: Nil

Eligibility Requirements: Nil

WOOMBYE

Sunshine Coast Motor Lodge

(Helpful staff who may be willing to accommodate people in crisis situations).

279 Nambour Connection Road
WOOMBYE QLD 4559

P: 5442 1666

F: 5442 2373

E: admin@sunshinecoastmotorlodge.com.au

W: www.sunshinecoastmotorlodge.com.au

Accommodation Style: Motel room with some cooking facilities.

Availability: Regular

Length of Stay: Short term

Disability Access: Nil

Eligibility Requirements: Nil

Backpacker Accommodation

Dolphins Beach House in Noosa

14 - 16 Duke Street
SUNSHINE BEACH QLD 4567
P: 5447 2100
F: 5447 2100
Free Call: 1800 454 456
W: www.dolphinsbeachhouse.com
Accommodation Style: Dorms and motel rooms and double rooms.

Halse Lodge

2 Halse Lane,
NOOSA HEADS QLD 4567
Phone: 5447 3377
Fax: 5447 2929
Free Call : 1800 242 267
Web: www.halselodge.com.au
Backpacker discount cards accepted.
Length of Stay: Maximum stay 7 days.

Maroochydore Backpackers

24 Schirrmann Drive
MAROOCHYDORE QLD 4558
P: 5443 3151
Free call: 1800 302 855
E: mail@maroochydorebackpackers.com
W: www.maroochydorebackpackers.com.au
Note: no longer part of YHA

Noosa Backpackers Resort

9-13 William Street
NOOSAVILLE QLD 4566
Phone: 5449 8151
Fax: 5449 9408
Free Call : 1800 626 673
Email: info@noosabackpackers.com
Web: www.noosabackpackers.com
Dormitory accommodation as well as twin/double rooms, (ensuite in double rooms), and family rooms

Student Accommodation

The Village

23 Scholars Way
SIPPY DOWNS QLD 4556
P: 5430 2500
E: info@thevillage.net.au
W: www.thevillage.net.au
Managers: Steven & Janelle Dunn
Accommodation Style: 2 and 3 bedrooms townhouses.
Length of Stay: 6 – 12 monthly
Disability Access: Nil
Eligibility Requirements: University of the Sunshine Coast or local TAFE students only.

Uni Central

7 Varsityview Court
Chancellor Park
SIPPY DOWNS QLD 4556
Phone: 5476 8855
Fax: 5476 8588
Email: office@unicentral.net.au
Web: www.unicentral.net.au
Accommodation Style: Four share units with ensuite and communal area.
Availability: Most vacancies occur early and mid year.
Disability Access: One disabled unit with two bedrooms.
Eligibility Requirements: University or TAFE students from any region, student number required.

Varsity Apartments

8 Varsity View Court
SIPPY DOWNS QLD 4556
Phone: 5450 2000
Fax: 5450 2001
Email: info@varsityapartments.com.au
Web: www.varsityapartmentst.com.au
Accommodation Style: 4 Bedroom unit each room with private ensuite. Communal cooking and living area. Landline and broadband internet access available with electricity included.
Availability: Most vacancies occur early and mid year. 22 or 50 weeks lease. Bond Required.
Eligibility Requirements: Approved application and bond required also student ID number.

Tenant Information Services

Tenants Queensland

A State wide telephone service with specialised legal service, providing advice and representation to tenants with complex tenancy problems.

State wide advice service.

Mon, Wed Thurs 9 – 12.30pm

Tues, Wed 3.30 – 7pm

P: 3257 1108 or

Free Call: 1300 744 263 (Statewide)

E: mail@tuq.org.au

W: www.tenantsqld.org.au

Brisbane Office:

28 Robertson Street

FORTITUDE VALLEY QLD 4006

Phone: 3257 1411 (admin. only)

Fax: 3257 1135

Residential Tenancies Authority(RTA)

Level 23,179 Turbot Street

BRISBANE QLD 4001

PO Box 390.BRISBANE QLD 4001

Administers the Residential Tenancies and Rooming Accommodation Act 2008. The RTA provides a Rental Bond Custodial Service, a Dispute Resolution Service and investigates and prosecutes offences under the appropriate legislation. The RTA produces the approved forms required for renting in Queensland.

P: 1300 366 311

F: (07) 3046 5266

Interpreter Services: 131 450

Hearing Impaired: 133 677

RTA forms available at Post Offices & can be downloaded from www.rta.qld.gov.au

The RTA also produces Fact Sheets to help renters in Queensland which are available on the website.

Qld Civil Administrative Tribunal (QCAT)

Level 9, BOQ Centre

259 Queen Street

BRISBANE QLD 4000

GPO Box 1639

Brisbane 4001

P: 1300 753 228 between 8.30am and 5.00pm on weekdays.

Please note that the registry is closed on public holidays

F: 07 3221 9156

E: enquiries@qcat.qld.gov.au

W: www.qcat.qld.gov.au

Anti-discrimination disputes, Children & the Young, Guardianship, Tenancy, Administrative decisions.

5. OTHER SERVICES

Housing Referral and Early Intervention Services

RED CROSS QLD

Humanity Place
49 Park Rd
Milton QLD 4064

Mail PO Box 1822
Milton QLD 4064

P: 07 3367 7222
Freecall 1300 554 419
Red Cross Stores Call 1800 339 888

F: 07 3367 7444
E: qldredcross@redcross.org.au

BADYAC (Beerwah & Districts Youth Access CommunityCentre)

Beerwah Sports Ground
13 Roberts Road
BEERWAH QLD 4519
P/Fax: 5494 0505
E: badyac@ifys.com.au

To provide both instructional and structured recreational activities for young people - access to pool table, ½ basketball court, video games. Activities such as BBQ's, skate park etc. BADYAC offers support, referrals and counselling to youth. Clubhouse/Hall - seating capacity 23 people, kitchen facilities (including cutlery, crockery, tables, chairs), TV, video, Whiteboard, car parking facilities available. Available for public use. Rental by negotiation.

Keys to Early Intervention in Homelessness Service (KEIHS)

KEIHS Administration
P.O. Box 5218
SCMC NAMBOUR QLD 4560
P: 5441 3630 (Coordinator & Main Office)
F: 5441 5199
E: leackeihs@westnet.com.au
W: www.legc.org.au/keihs

MAROOCHYDORE: 5443 9847
CALOUNDRA: TBA
NAMBOUR: 5441 6522
CABOOLTURE: 5432 3119
DECEPTION BAY: 3204 2368

KEIHS operates from Maroochydore, Caloundra and Nambour, as well as in Caboolture and Deception Bay. KEIHS works from a strengths-based perspective with individuals and families to provide support to sustain people in their current accommodation if possible.

Eligibility requirements: Individuals and families who reside in public or private housing. Intensive case management services (up to twelve weeks) are available for people residing in the areas of Maroochydore, Caloundra, Nambour, Deception Bay and Caboolture.

Nambour Good Beginnings

2 Shearer Street
NAMBOUR QLD 4560
P/Fax : 5476 4933
M: 0421 880 494 - Ali McNaughtan
Senior Family Support Worker (Locum)
E: nambourgb@flexinet.com.au
W: www.nambourcc.org/groups
F: <https://www.facebook.com/pages/Nambour-Good-Beginnings>

At Nambour Good Beginnings is a confidential parent support service we believe that healthy parent child relationships are essential for the well-being of children, families & communities. We support positive healthy parenting in a number of ways:

- Provide in-Home Support for families with professional family support workers & Volunteer Community Parents.
- Offer information, referral & resources.
- Deliver group parent learning opportunities.
- Provide regular Parent & child focussed groups such as parent drop in mornings & playgroups.

Ozcare

Head Office

66 River Terrace
KANGAROO POINT.QLD 4001

P: 3482 1835

Free call: 1800 692 273

Elder Abuse Helpline: 1300 651 192

or (07) 3867 2525

Housing Co-ord Contact: Tracey Varney
5 Endeavor Boulevard. North Lakes, Q 4509

M: 0448 127 095

E: tracey.varney@ozcare.org.au

W: www.ozcare.org.au

Assistance with care and housing for the aged.
Provide assistance for the frail, financially disadvantaged to the older people who are renting in insecure accommodation or are homeless.

Ozcare Sunshine Coast

P: 5413 8460

F: 5493 8499

E: comcare.currimundi@ozcare.org.au

General Email: info@ozcare.org.au

Ozcare offers a range of Community Support services to men, women and children. Whether people are disadvantaged, going through a difficult time or in crisis, Ozcare can help them to get their lives back on track.

They list the following programmes:

Home and Community Care
In-Home Aged Care Packages
Veterans' Services
Community Nursing
Immunisation
Mental Health
Dementia Advisory
Allied Health

Community Support in the following:

Disability Services
Domestic and Family Violence Refuges and Support
Drug and Alcohol Services
Early Intervention – Child Protection
Early Intervention – Homelessness
Family Accommodation
Homeless Men's Hostels
Rural Families Project

Ozcare is Catholic in character and upholds Christian principles. Ozcare staff and clients are valued and respected, respective of religion, sex, race and national origin.

Queensland Youth Housing Coalition

17 Ross Street
PADDINGTON QLD 4064
PO Box 122 PADDINGTON QLD 4064

Freecall: 1800 177 107

Telephone: 07 3876 2088

Facsimile: 07 3876 2168

Email: admin@qyhc.org.au

Web: www.qyhc.org.au

Operating hours:

Monday to Friday- 9am to 5pm

Provides free telephone information service about housing options for young people 15 -21 years.

Rent Connect

Maroochydore Housing Service Centre

Queensland Government Service Centre
Ground Floor, Mike Ahern Building

12 First Avenue

MAROOCHYDORE Qld 4558

Appointments & General enquiries: 13 74 68

P: 5352 7333

W: www.qld.gov.au/housing

Caboolture Housing Service Centre

Level 5, Caboolture Park Shopping Centre
60-78 King Street, CABOOLTURE Qld 4510

P: 5431 2501

F: 5431 2505

W: www.qld.gov.au/housing/public-community-housing/housing-service-centre

The RentConnect service helps Queenslanders to find and apply for a place to rent. This service may help people who:

- Are having trouble finding a suitable home for themselves and/or their family
- Have no identification documents or rental history
- Are trying to prove they will be a good renter/tenant & assistance with TICA issues
- Find it hard to read or write.
- Help with filling out rental application forms
- Contact local real estate agents.

Sunshine Coast Street Angels

Level 2, Community Capital Centre
100 Sportsman's Parade,
BOKARINA QLD 4575
PO Box 631 Buddina. QLD 4575
P: 5413 1555

**For support and assistance from
9:30pm - 1.30am Thurs & Sat for Mooloolaba
& Maroochydore please call:** 0428 855 048
F: 5437 9399

W: www.streetangels.org.au
E: tendal.dawkins@communitysolutions.org.au

Sunshine Coast Street Angels, supported by Community Solutions Inc., provides an on-street or on-site mobile drop-in facility and integrated safety net service for individuals in need. The needs of these individuals may be the result of homelessness in its various forms, intoxication, substance abuse and/or any other issue, which has caused personal distress or has the potential to cause physical harm to themselves or others.

The Smith Family

General Enquiries 1300 326 459
E: tsfmktg@thesmithfamily.com.au
Level 1, 38 Hope Street
SOUTH BRISBANE QLD 4101
PO Box 10500 South Brisbane 4101
P: 3115 6200
F: 3337 6424

Learning for Life Centres

Maroochydore: 5443 6214
Maroochydore State School
Primary School Court

The Smith Family is a national, independent children's charity helping disadvantaged Australians to get the most out of their education, so they can create better futures for themselves. Their vision is for a more caring and cohesive Australian community.

Christians Against Poverty

Australia's largest debt counselling & management charity – all services free of charge for everyone.

Aim: to offer a sustainable solution.

Help Line: 1300 227 000

PO Box 298, Hunter Region MC NSW 2310

P: (02) 4914 0500

F: (02) 4914 0501

E: admin@capaust.org

E: help@capaust.org

W: www.capaust.org

Lions Centre

16 Carroll Street
NAMBOUR QLD 4560
P.O. Box 5218
SCMC NAMBOUR QLD 4560
Phone: 5441 3837
Fax: 5441 7727

Email: leac23@bigpond.net.au

The centre runs an Early Intervention Prevention Program for families in the Community with complex needs.

Hours: 8.30am - 4.30pm (Monday to Friday),

Homeless Services

Homeless Health Outreach Team (HHOT)

P: 5319 4800

F: 5319 4888

Business Hours: 0438 772 633 (9-4pm)

Free Call After hours: 1300 767 155

HHOT primarily assist people with Mental Health issues & see individuals who are:

- Homeless
- Sleeping rough
- In emergency accommodation
- In specialist homelessness services
- Couch surfing

HHOT are a multidisciplinary team which may include: Medical, nursing, social workers, occupational therapists, psychologists, Affiliate with Aboriginal health workers and have administration support.

Their vision is being of service to homeless people with mental illness to improve quality of life.

Homeless Persons Information Queensland (HPIQ)

Department of Communities
(P.O. Box 19817)

Adelaide Street
BRISBANE QLD 4000

Freecall (Landline only): 1800 474 753
(1800 HPIQLD)

For confidential advice 24 hours.

E: hpiqhomelessness@smartservice.qld

W: <http://www.housing.qld.gov.au/programs/homelessness/hpiq.htm>

HPIQ help:

- single people aged over 16
- mothers with children
- fathers with children
- families
- couples
- those experiencing homelessness or at risk of homelessness.

Providing information about where you can find support, accommodation, meals or showers.

St Vincent de Paul

12a Rigby Street

NAMBOUR QLD 4560

Caseworker/Homelessness Services:

P: 5459 5213

Emergency Housing, information referrals.

Monday – Thursday, Monday – Wednesday
(alternate weeks).

Caboolture 5495 7017

Hours Mon,Wed,Thur,Fri 9-12pm

Domestic Violence Contacts and Support Services

Domestic Violence Telephone Service (DVConnect)

Admin Contact:

DV Connect Ltd

PO Box 10575

Adelaide Street.BRISBANE

P: 3156 2323

F: 3181 5970

E: mail@dvconnect.org

W: www.dvconnect.org

Emergency Help:

Womens' Line: 1800 811 811(24hrs/7 days)

Mens' Line: 1800 600 636

(9am-12midnight- 7 days)

Sexual Assault Line: 1800 010 120

(7.30am – 11.30pm 7 days)

In addition and with help from the

RSPCA Qld – we also assist between 12 and 20
pets to safety each month for help call 1800 811
811

DVConnect is an information and referral
service and will:

- Ensure that no Queenslanders will be more than a telephone call away from professional support and information with which to sustain her/him through the domestic and family violence impacting her/his life;
- Protect the caller's privacy and confidentiality while within the law and the policies of this organisation;
- Take into account the caller's cultural and special communication needs when they phone;
- Assist with emergency accommodation for women and children escaping domestic violence.
- Arrange practical assistance such as counselling, intervention, transport and emergency accommodation for Queensland women and children who are in danger from a violent partner or family member

SCOPE

Bernard House, 21 Cornmeal Parade
MAROOCHYDORE QLD 4558

P.O. Box 5350

MAROOCHYDORE BC 4558

P: 5430 9300 For info & support

Monday to Friday 9.00 am to 4.30pm

F: 5430 9399

E: scoperegdv@bne.centacare.net.au

W: www.scopedv.org

Suncoast Cooloola Outreach Prevention and Education has been established to reduce the occurrence and impact of domestic and family violence, from Caloundra to Gympie and the Hinterland.

Services include:

- Outreach counselling, information and referral
- Domestic and family violence court support
- Community education and awareness
- Counselling for adults and children
- Women on the Move - group work for women affected by domestic and family violence
- Changing Gears - Men's group work towards behavioural changes
- Safety Upgrades Program

Other services Centacare provides are:

- Supportlink Program - Police assisted referral Domestic and family violence counselling and court support service.

Department of Human Services - Centrelink

A Federal Government agency delivering a large range of services to the community including Community Development Employment Projects, Indigenous Job Search, JPET etc. Psychologist, Social Worker, Disability Support Officer & financial counselling available, plus financial assistance for jobseekers, people with a disability and others.

General Enquiries 131272(8.30-4.30pm)

Phone Self Service: 136 240

Employment Services: 132850

Youth Allowance: 132490

Family Allowance & Parenting Payments:
136150

Seniors: 132300

Disability, Sickness & Carer's: 132717

Information in Language other than English: 131202

Assistance for Isolated Children: 132318

International Services: 131673

Indigenous Services: 1800 136 380

TTY hearing impaired: 1800 050 141

Contact by mail:

Reply Paid 7800

CANBERRA BC ACT 2610

E: ["name" @humanservices.gov.au](mailto:yourname@humanservices.gov.au)

W: www.humanservices.gov.au

F: 1300 786 102 (General fax number)

54 Canberra Terrace. (P.O. Box 1231)
CALOUNDRA QLD 4551

Cnr Nanyima St & Pt Cartwright Drive
(P.O. Box 58, Buddina)

KAWANA WATERS QLD 4701

Fax: 5470 9099

5 Maud Street (P.O. Box 785)
MAROOCHYDORE QLD 4558

Fax: 5470 9799

Cnr Maud Street & Currie Street (P.O. Box 524)
NAMBOUR QLD 4560

Fax: 5470 9699

Noosa Civic Mall 28 Eenie Creek Road

NOOSA QLD 4567

Fax: 5473 8299

Children's Services

Department of Communities Child Safety and Disability Services

111 George Street.

BRISBANE QLD 4000

PO Box 806.BRISBANE Qld 4001

The service assists children, young persons and families who are victims of child abuse, or at risk of abuse. May liaise with police and other community agencies in order to assist clients. General public contact is via telephone only; clients are not seen on the premises. If you suspect a child is experiencing harm, contact Child Safety Services to report suspected child abuse. You can contact Child Safety Services through:

- a Regional Intake Service
- a Child Safety Service Centre
- the Child Safety After Hours Service Centre.

Crisis Line Freecall: 1800 177 135 or 3235 9999 (Qld only – after hours & weekends)

Regional Intake Services: 1300 679 849 (9-5pm Mon to Fri)

RIS Fax: 07 3884 8801

Enquiry Line: 1800 811 810

P: 07 3224 8045

TTY: 07 3012 8655

E: info@childsafety.qld.gov.au

W: www.communities.qld.gov.au/childsafety

Maroochydore Child Safety Service Centre

15 Beach Road

(P.O. Box 213)

MAROOCHYDORE QLD 4558

Phone: 5453 1888

Fax: 5453 1899

Caloundra Child Services Centre

129 Bullock Street

CALOUNDRA Qld 4551

(PO Box 1144)

P: 5420 9090

F: 5420 9089

North Coast Regional Office

Level 2 Town Square Precinct 33 King Street

CABOOLTURE Qld 4510

(PO Box 954)

P: 07 5490 1000

F: 07 5499 2231

Indigenous Services

Aboriginal & Torres Strait Islander Legal Services

Ocean Central.Lvl 2/Suite11.No 2 Ocean Street

MAROOCHYDORE QLD 4558

P.O. Box 266

MAROOCHYDORE QLD 4558

Freecall 1800 012 255(will redirect the call)

P: 5452 7633

F: 5443 6436

E: maroochydooffice@arsils.org.au or head office info@atsils.org.au

Legal and welfare representation and referral to Aboriginal and Torres Strait Islanders with relation to Criminal Law and will seek advice on Family Law/Civil Law on behalf of a client.

Kabi Kabi Aboriginal Corp.

15/27 Evans Street, Maroochydore

PO Box 1041, Maroochydore, QLD, 4558

(P.O. Box 1041)

P: 5443 2090

F: 5443 8899

E: admin@kabikabi.org.au

W: www.kabikabi.org.au

Aboriginal and Torres Strait Islander service for community housing. Persons eligible for membership must be:

- at least 18 years of age
- provide proof of Aboriginality and/or Torres Strait Islander person
- able to provide proof of permanent residency of more than 12 months on the Sunshine Coast (between Caloundra in the South and Cooloola and Rainbow Beach in the north, and inland to Glass House Mountains, Blackall Range, Cooroy, Nambour, Palmwoods, Mooloolah, Landsborough and Beerwah)
- not a person who has been evicted from a Kabi Kabi Aboriginal Corporation (KKAC) property for any reason
- not a person who has been pursued for rental arrears in relation to a KKAC property, where formal collection processes have been instigated
- not an employee
- not a body corporate

Indigenous Business Australia Home Ownership Program

Office address: Level 14
300 Queen Street
Brisbane QLD 4000
Postal address: PO Box 10906
Adelaide St
Brisbane QLD 4000
P: 07 3008 8300
F: 07 3211 0399
Hours: Monday to Friday 8.30am - 5pm
Level 13, 144 Edward Street
BRISBANE QLD 4000
Free Call (Landline only): 1800 107 107 (press
1 after dialling 1800 107 107 to contact home
loans)
P: 3008 8300
F: 3210 6439
W: <http://www.iba.gov.au>
IBA Homes provide low interest rate home loans
to indigenous people who are buying a home or
land, or building a new home.

North Coast Aboriginal Corporation for Community Health – NCACCH

27 Evans Street
MAROOCHYDORE QLD 4558
Office Hours: Monday to Thursday 8.30am –
5.00pm. Friday 8.30am – 3.00 pm
P: 5443 3599
F: 5443 8899
E: admin@ncacch.org.au
W: www.ncacch.org.au
Provides subsidised healthcare to Aboriginal and
Torres Strait Islander persons residing in the
Sunshine Coast and Gympie districts through
referrals to health offices such as doctors,
dentist, and counsellors.
Call office or access website to find the referrer
in your local area.

Nungeena Aboriginal Corporation for Women's Business

60 Streek Road
GLASSHOUSE MOUNTAINS QLD 4518
Phone: 5496 9766 (Tues 9 -2pm)
Email: nungeena@harboursat.com.au
F: [https://www.facebook.com/pages/Nungeena-
Aboriginal-Corporation-For-Womens-Business1](https://www.facebook.com/pages/Nungeena-Aboriginal-Corporation-For-Womens-Business1)
Provides Aboriginal women the base to rekindle
spiritual awareness, and participate in programs
such as self-esteem.

Multicultural Services

Translating and Interpreting Service (TIS) National

TIS National
GPO Box 241
MELBOURNE VIC 3001
P: 131 450 (24 hours - immediate phone
interpreting)
F: 1300 654 151
E: tispromo@immi.gov.au
W: www.tisnational.gov.au
Interpreter bookings: 1300 655 081 or email
tis.prebook@immi.gov.au
Provides a 24 hour, seven days a week,
telephone interpreting services.
Coast2Bay are required to register for this
service and receive a client number.
Ph: Client Liason Team 1300 655 820
Or email tispromo@immi.gov.au

Mental Health Services

Graceville Centre

(P.O. Box 375)
5 Sydney Street
NAMBOUR QLD 4560
P: 5441 4682
F: 5476 0708
Admin: maxine.love@lccqld.org.au
E: graceville.centre@lccqld.org.au
W: www.lccqld.org.au

Self Directed Support Program: Offers
transitional accommodation options including a
fully supported shared house and semi-
supported individual units for people living with
mental illness and/or intellectual disability. Also
offers individualised support to individuals living
with mental illness and/or intellectual disability in
their own homes in the community.

Eligibility: Referral through Disability Services.

Transitional Recovery Program: Offers
transitional support and accommodation for
those exiting acute care. Also offers
individualised support to individuals living with
mental illness in their own homes in the
community.

Eligibility requirement: : Referral through
QLD Health. Eligibility and assessment criterion
apply. Please contact Graceville for further
information

Purpose Designed Housing Program: Offers long term supported accommodation to individuals with intellectual, cognitive or psychiatric disability who have faced barriers in accessing rental accommodation or maintaining a tenancy.

Eligibility: Referral through Disability Services.

Partners in Recovery: Provides assistance to people with severe and persistent mental illness and complex needs who require support from multiple agencies. PIR co-ordinates responses by joining up the range of supports and sectors to provide a wrap-around model of care.

Eligibility: Referral through PIR Intake Supervisor on 1300 747 724. See

W:http://www.scml.org.au/partners_in_recovery.html for further referral information.

Mental Health Information Service (Sane)

P: 1800 187 263 (Mon-Fri 9 - 5pm)

E: info@sane.org.au

W: www.sane.org.au (Helpline Online & Helpline Chat)

Australia wide information, advice and referral service (not a counselling service)

After Hours access website or: Please leave a message and they will get back to you.

Adult Mental Health Team

100 Sixth Avenue

(P.O.Box 469)

MAROOCHYDORE QLD 4558

P: 5459 6900

F: 5443 7047

Assessment, treatment and support.

Telephone information, emergency assessment and advice available.

Sunshine Coast Health Service District – Hospital Team – LGE/GE/Mental Health Center.

Acute in-patient service (48 beds), Consultation Liaison Service and ECT. Aged Person's Mental Health Program (8 beds). Admission to inpatient service is through the Community Assessment and Treatment Teams.

Wards LGE-GE-C

Hibiscus House (Aged Care)

Nambour General Hospital

NAMBOUR Qld 4560

Contact: Community Assessment and Treatment Teams

Disability Access: Available

Ozcare – PHaMs Currimundi

Currimundi Market, Nicklin Way

CURRIMUNDI QLD 4551

Contact: Mrs Heidi Miller

Phone: (07) 5413 8471

Fax: (07) 5437 1200

Email: Heidi.Miller@ozcare.org.au

Website: www.ozcare.org.au

We provide recovery oriented social support to individuals who are affected by mental illness.

Partners in Recovery Contact Centre

The PIR Contact Centre is located at the Sunshine Coast Medicare Local.

Address:

Level 3, 29 The Esplanade,
MAROOCHYDORE QLD 4558

Partners in Recovery works with people with a severe and persistent mental illness, their carers, family and friends to find things like:

- Housing
- Income and employment
- Therapy and counselling
- Meeting new people in your local community
- Working out transport options
- Connecting with a peer worker
- Support groups
- Drug and alcohol support
- Things you feel will support your recovery

Enquires can be made by the contact on the website or by calling us on 1300 747 724.

Community Focus Association

3/2 Ann Maree Close
(P.O. Box 1330)
MAROOCHYDORE QLD 4558
P: 5479 3110
E: info@communityfocus.org.au
W: www.discoveryprogram.org.au

Is a community based mental health service. The primary aim of their organisation is to contribute to reducing the isolation of individuals and groups within the community by promoting social interaction and connectedness, providing access to information and activities that promote mental wellness. Engaging participants (consumers) as members of the community not separated or isolated but as productive valuable contributors, promoting community inclusion and wellbeing such as social connectedness, supportive relationships and environments, freedom from discrimination and violence, by encouraging and supporting active peer participation.

The Discovery Program is an initiative of Community Focus and provides social and emotional support to individuals utilising group activities that are centered based as well as outreach programs to coastal and hinterland areas. Program development and direction is a collaborative process engaging participants, staff and management.

Cultural Healing Program

52-64 Centenary Square, Currie Street
(P.O. Box 547)
NAMBOUR QLD 4560
P: 5450 4700
F: 5450 4730

Community Adult Mental Health Service, Advanced Health Worker (Indigenous)

Service available to Aboriginal and Torres Strait Islanders on the Sunshine Coast who are over 18yrs, and experiencing a mental health problem.

Black Swans Sunshine Coast is a monthly touch footy program & community connect for for Indigenous, Culturally linguistic Families, Touch Football players, Young Leaders and Friends. See facebook page to connect with them & Like or contact above for more info.

Steps Link-In

15 Evans Street
(P.O. Box 846)
MAROOCHYDORE QLD 4558
Head Office: 5458 3000
P: 5479 0833
F: 5479 0454
E: info@stepslinkin.com.au
W: www.stepslinkin.org.au

Steps Link In is a community organisation that is a recognised provider of accredited non-clinical to young people and adults. Steps Link In provides services to people who have disability including mental illness, intellectual disability, challenging behaviours and/or dual disability and live in the Sunshine Coast region.

Referrals from Department of Disability Services.

Drug and Alcohol Services

ATODS

Nambour Hospital
Hospital Road
(P.O. Box 547)
NAMBOUR QLD 4560
P: 5470 6869
F: 5470 5484 / 5470 6178

Assists clients through the Methadone Program. Offers referral service to other appropriate agencies. Delivers Community Education Programs. Has office at Caloundra, Noosa, Maroochydore and Nambour. Warm friendly staff. Operates Mon-Fri All Ages

Focus: Personal Health & Therapy Sunshine Coast Division of General Practice

Level one/10 Aerodrome Road
MAROOCHYDORE QLD 4558
Phone: 5443 2100 - 1300 880 574
Fax: 5443 7101

We offer a range of mental health & counselling programs, including drug and alcohol services throughout the Sunshine Coast - from Gympie to Landsborough. A doctor's referral is required for the mental health programs.

No referral is needed for the drug and alcohol clinicians who assist people who wish to reduce or abstain from alcohol or other drugs.

Age range is from teens up. No costs.

All enquiries are welcome.

Queensland Injectors Health Network (QuiHN)

59 Sixth Avenue
COTTON TREE QLD 4558
P.O. Box 163
P: 5443 9576
F: 5479 1918
Freecall: 1800 172 076
Hours: 8.30am – 4.30pm
E: admin.sc@quihn.org
W: www.quihn.org.

QuiHN offers a range of therapeutic and psychosocial groups and programs on the Sunshine Coast for people whose lives are affected by substance use and any related mental health and/or parenting and family issues that may be present.

Needle & Syringe Program (NSP), Harm Reduction & Health Promotion & Education, including counselling and support services with a dual diagnosis component.

Parent Child and Family Support Program provides counselling, education, support and advocacy for parents children and

Significant others/carers affected by mental health and/or drug use.

Changing Habits Group - Psychological education & support group addressing changes to substance abuse and mental health issues

Peer Education - Aimed at reducing drug-related harms and promoting the health of people who use drugs through effecting changes in knowledge, attitudes, beliefs, and behaviours of individual drug users.

Treehouse Parenting Group - Treehouse has a strong emphasis on the development of the relationship between the child and parent/caregiver. Participants will learn new ways to be more present, attentive and available with their children.

Lighthouse Counselling - The Lighthouse (Sunshine Coast) Treatment Service provides clinical counselling and support to individuals who wish to address their drug use and any co-occurring mental health concerns (dual diagnosis). Counselling and support can also be provided to significant others or carers of someone with substance use and/or mental health concerns.

Material Aid Services

Baptist Church Nambour

27 Coes Creek Road
Cnr Coes Creek & Erbacher Rds
Nambour Qld 4560
SCMC PO Box 5237
Nambour Qld 4560
Ph: 5441 1028

Office Hours: 8.30am-1.00pm Monday to Friday.

E: nambourbaptist@westnet.com.au

W: www.flametree.com

The Shack - This ministry is located in Price Street, Nambour and is devoted to helping anyone in need. The Shack is run by Pastor Dale Dowler and his wife Donna and an excellent team of volunteers from the community.

Burgers - Each Friday night from 7.00pm, we serve hamburgers to anyone wanting a free meal. This is run from the car park of the Nambour railway station. It is a great opportunity to meet local people, and build relationships with them. A real community of friendship and support has developed from 8 years of continuing care.

Coffee Chaplaincy- A weekly time spent in the Mental Health Wards of Nambour hospital where we serve beautiful coffee. It is a great time of building friendships with those in need, and truly caring as Jesus would have us do.

Kids Hope - In conjunction with the Nambour Lutheran Church, we have a number of mentors caring for children at the Burnside Primary School. Kids Hope, an initiative of Word Vision, is a one-on-one mentoring program in which a mentor meets with a child for one hour a week. The meetings take place on school grounds and is overseen by the school.

Suncoast Christian Care Food Co-op

24 Howard Street
NAMBOUR QLD 4560

P: 5441 4877

F: 5441 3007

E: mail@suncoastcare.com.au

W: www.suncoastcare.org.au

Suncoast Christian Care Food Outlet is a members only, low cost food and grocery outlet. Members must have either a health care or aged pension card or be able to prove low income status.

Food is sourced from the Food Bank in Brisbane and many other locations such as clearance agents, wholesalers and individual companies - as long as we are able to pass on the goods at well below supermarket prices. Some goods are past their "best before" date, but all food health standards are adhered to.

This is a co-operative providing food to people in need. Membership of the co-op. is required to access the service. Cost \$5.00 for 12 months membership. It is open to holders of Health Care cards and Pension cards. Appointments are necessary.

Global Care is our National NGO.

Hours: Monday to Friday 9.00am – 3.00pm

The HUB Food Outlet

Noosa Christian Outreach Church

Cnr Beckmans & Eumundi Roads
NOOSAVILLE 4566

P: 5449 9658

E: info@noosacoc.org.au

W:

www.noosacoc.org.au/community/food-outlet

Hours Tues/Thurs 9-1pm Wed 10-2pm

Offering low price food, clothing and household items up to 80% Off for low income people..

****Entry conditions apply - Valid Cards**

Centrelink: Senior Health Card, Pensioners Concession Card & Health Care Card
Veteran Affairs: Pension Concession Card

For more information:

Contact Anita on (07) 5449 9658

E: foodoutlet@thehubnoosa.org

Harvest Community Care

(Office) 9/125 Sugar Road
MAROOCHYDORE QLD 4558
6 Kawana Island
MAROOCHYDORE QLD 4558

P: 5443 8306

F: 5451 0606

E: admin@lifechurchsc.com

Hours: 10.00am – 2.00pm Tuesday to Friday.

Can provide free clothes, accessories, bed linen, kitchen items, curtains, toys, books, some furniture, and emergency food.

Integrated Family & Youth Service (IFYS)

108 Parker Street. Maroochydore 4558
(PO Box 1291)

Emergency Relief

P: 5438 3000

Shelter: 5479 2499

W: www.ifys.com.au

Food parcels between 9.30am & 11.30am
Monday, Wednesday & Friday; All other times by appointment. Available to those between the ages of 14 and 21 years. Centrelink referral required.

The Salvation Army

Please phone for an appointment. Centrelink referral required. Must live in local area.

Crisis Line: 1300 363 622

Web: www.salvos.org.au

Emergency relief in the form of cash/cheque, food vouchers/parcels, clothing, furniture & other household items, accommodation vouchers, housing costs, electricity, gas, rates and other bills, public transport fares, medical and educational expenses. Other forms of help as appropriate to the individual.

MAROOCHYDORE QLD 4558

Corner Broadmeadows & Maroochydore Roads

Phone: 5443 7775

Monday, Wednesday & Friday – 9.00am to 11.30am

NAMBOUR QLD 4560

4 Maud Street

Phone: 5441 5538

Monday, Tuesday & Thursday – 10.00am to 1.00pm

NOOSAVILLE QLD 4566

6 Bartlett Road

Phone: 5449 7250

Monday, Tuesday, Thursday & Friday – 9.00am to 12.30pm

St Vincent de Paul

Referral required from Centrelink. Must live in area. Phone referrals and home visits as needed.

Web: www.vinnies.org.au

Assistance with food parcels, clothing, furniture, fuel, pharmaceuticals and 5 day a week home visits when required.

CALOUNDRA QLD 4551

16 Mayes Avenue

Phone: 5491 2800

Email: C.S@svdpqld.org.au

Mon, Wed, & Fri, 9.30am – 12.30pm

MAROOCHYDORE QLD 4558

48 Aerodrome Road

Phone: 5443 1946

Monday 10.30am -12.00pm, 1.00pm – 3.00pm

Tuesday & Friday 9.30am –12.00pm, 1.00pm-3.00pm

NAMBOUR QLD 4560

1/13 Windsor Road

Phone: 5441 7709

Monday, Wednesday & Fridays between 9.00am -12.00pm

Gateway Care

11, Helen Street,
Caloundra West QLD 4551

Phone: 5437 2015

Fax: 5437 2053

W: www.gatewaycare.org.au

Gateway Care is a distribution outlet/foodbank supplying low cost groceries. \$5.00 joining fee and must have current Pension Card or Health Care Card.

Qualified councillors are available for 1 on 1 counselling from 9.00 am to 1.00 pm Monday to Friday and 9.00 am to 12.00 pm on Saturdays. Coffee facilities are available as well as social interaction.

Please Bring Own Shopping Bag.

The Gateway Care Mens Shed

Welcomes all enquiries to be directed to its Project Coordinator, Tom Lew 0410 451 594

Goodlife/Lifehouse

44 Golf Links Drive
BUDERIM QLD 4556

Phone: 5452 6427

Wednesday 9.0 am – 2.00pm

Saturday 9.00 am – 12.00pm

LIFEHOUSE is our resource centre for Community Care. Our purpose is to engage with and assist local community organisations and individuals with emergency needs.

LIFEHOUSE is available to help people facing life's issues with loving support and assistance.

FOR EMERGENCIES PLEASE CONTACT TINA ON 5444-2126

Community Centres

Beerwah & District Youth & Community Centre

Beerwah Sports Ground
13 Roberts Road
(P.O. Box 139)

BEERWAH QLD 4519

Phone: 5494 0505

Fax: 5494 0505

Mobile: 0407 761 749

E: ccc@ifys.com.au

W: www.ifys.com.au

Currently only refers on to other housing agencies. As part of IFYS, the centre offers the Reconnect program as an outreach service.

Caloundra Community Centre

78 Buderim Street
CURRIMUNDI QLD 4551

Phone: 5491 4511

Fax: 5492 6538

Email: admin@calcomm.org.au

Web: www.calcomm.org.au

Services include - Personal development and support opportunities, free legal and tax advice, emergency relief referrals, family support program, children's playgroups, group programs for fun and health, literacy courses, older women's program, venue for special interest groups, information, support and referral.

Open Monday to Friday from 9.00 am – 3.00 pm

Gateway Care

11 Helen Street
CALOUNDRA QLD 4551

Phone: 5491 6677

Hours: 9.00am – 1.00pm Monday to Friday.
9.00am – 12.00pm on Saturdays. Gateway Care is a low cost grocery outlet, providing free/cheap groceries for persons with a Centrelink card or Health Care card or persons who are struggling meeting their food costs. \$5.00 joining fee and \$10.00 off your first grocery order. A friendly, interactive area for communal tea/coffee is available. Councillors are available for 1 on 1 assistance. Please phone for more information.

Coolum Community Centre

Jack Morgan Park
(P.O. Box 405)
COOLUM BEACH QLD 4573

Phone: 5471 6655

Fax: 5471 7400

Email: ccc@ifys.com.au

Web: www.coolum.com.au

Hours: Monday to Friday 8.00 am – 4.00 pm
Emergency Relief Monday to Friday 1.30 pm – 3.00 pm. Offers a range of courses and services. Please ring for appointment for computer use. Counsellor, emergency relief (able to provide food, transport, pharmaceutical assistance). Centrelink referral required.

Glass House Mountains Neighbourhood Centre

Lot 4 Ryan Street
(P.O. Box 76)
GLASSHOUSE MOUNTAINS QLD 4518

Phone: 5438 7000

Fax: 5438 7100

Email: GHMNC@bigpond.net.au

Centre is operated by volunteers
Monday, Tuesday and Friday 9.00am – 12.00pm, Wednesday 9.00am – 4.00pm.
Activities health and fitness, craft and children play groups.

Maleny Neighbourhood Centre Association

17 Bicentenary Lane
(P.O. Box 404)
MALENY QLD 4552

Phone: 5499 9345

Fax: 5435 2345

Web: www.malenync.org.au

Email: admin@malenync.org.au

Open Monday to Friday 9.00am – 4.00pm.
Acts as focal point to developing responses to community issues and problems. The centre provides various youth and family services, as well as emergency food relief, information and referral for people wanting access to human services in the Caloundra Hinterland. Maleny Flexischool runs from the Maleny Neighbourhood Centre. Facilities for meetings, workshops etc. available at a low cost.

Maroochy Neighbourhood Centre Inc.

2 Fifth Avenue
(P.O. Box 73)
COTTON TREE QLD 4558

Phone: 5443 6696

Fax: 5443 6697

Email: admin@maroochync.org.au

Information and Referral Centre operates a number of programs: KEIHS, Family Support Program, Limited Hours Child Care, Multicultural Support Program, Community Development, Job Preparation and Work Placement Programs (multicultural). Rooms available for hire. Tax help during tax season, Kiddies Korner Playgroup, Women's Interest Group and many other support/social/self help groups. Contact centre for various programs, groups and times.

Mooloolah Valley Community Centre

43 Bray Road
MOOLOOLAH VALLEY QLD 4553

Phone: 5494 7822.

After Hours: 0400 685 685

Email: admin@mooloolahcommunitycentre.org

Hours: Tues,Wed,Thurs 9.00am – 12.00pm.

Op Shop open Tuesday-Saturdays: 9am -1 pm
A warm and friendly atmosphere in which to enjoy games, skills and knowledge. Offers counselling services, welfare services and a range of activities. Includes a Youth Space which is a safe place for young people to meet with access to information and support. A room is also available for hire. Enquiries to above phone number.

Morris House Neighbourhood Centre

478 Old Landsborough Road
(P.O. Box 195)
LANDSBOUROUGH QLD 4550

Phone: 5494 1255

Fax: 5494 1797

Email: morrishouse@landsborough.com

Computer and internet, phone and fax services.
Free job search. Tax help, work directions,
cooking classes - Thursdays.
Monday to Friday 9.00am – 1.00pm.

Nambour Community Centre Inc.

Open 9.00am-3.00pm
2 Shearer Street
(P.O. Box 1042)
NAMBOUR QLD 4560
Phone: 5441 4724
Fax: 5476 0734

Email: nambourcommunitycnt@oasys.com.au

W: www.nambourcc.org

NCC-Suncoast Settlement Program

The Settlement program is all about supporting new migrants to access Australian services such as health, employment, education and transport. The Settlement Program is based at **Nambour Community Centre** and can provide free confidential information to support permanent residents who have arrived in the last 5 years as refugees, humanitarian entrants or family stream migrants who live on the Sunshine Coast. The Suncoast Settlement Program also offers regular information sessions to enable new migrants to better understand various aspects of life in Australia. Contact Linda for more information on 5441 4660

A community centre running a variety of programs, information and referrals, including Multicultural Community Development, Community development and Good Beginnings. A great range of support, education and social groups meet there. Meeting rooms are available for hire as well as computer access for \$2.00 per hour.

Shack Community Centre

19 Price Street
NAMBOUR QLD 4560
Contact: Dale Dowler
Phone: 5441 5928
Mobile: 0402 204 961
Referral: Dale Dowler
E: dale@theshacknambour.org.au

Drug Overdose Visitation Project (Project DOV) together with Teen Challenge and the Queensland Ambulance Service has a project to assist clients with issues relating to drug overdose, grief and loss, depression, stress, anger or confusion and emotional disturbance. The project also offers visitation and ongoing support within the home as well as food parcels,

counselling and mediation. Referrals to counselling and support services is provided. It also offers self help programs, creative writing workshop, valiant/search for life men's programs, kids with courage program, and Friday night drop in centre for youth.

Pomona Community House

1 Memorial Avenue
POMONA QLD 4560
Phone: 5485 2427
Fax: 5485 1702

Email: admin@pomonacommunityhouse.com.au

Web: www.pomonacommunityhouse.com

Hours: Monday to Friday 9.00 am – 4.00 pm.

Numerous programs including internet access, photocopying, laminating, resumes, computer lessons, seniors programs, workshops, free legal aid and tax help. Room hire is available. Child Health Service operates Monday 9.30 am – 12.30 pm. Please phone Child Health 5448 0044 for appointments first.

Legal Aid available – alternate Tuesdays between 6.00 pm – 8.00 pm. **Referrals only.**

Community Health Centres

Assessments for home and community care program where assistance can be arranged for people with disabilities in cleaning and household tasks and other support on referral. Community Health nurse available for consultation and home visits.

West Terrace
CALOUNDRA QLD 4551
Phone: 5436 8552

100 Sixth Avenue
MAROOCHYDORE QLD 4558
Phone: 5459 6901

Centenary Square, Currie Street
NAMBOUR QLD 4560
Phone: 5450 4750

14 Bottlebrush Avenue
NOOSA QLD 4565
Phone: 5449 5944

Aboriginal and Torres Strait Islander Corporation Health Service - Maroochydore

Suite 15
27 Evans Street
Maroochydore 4558
Postal: PO Box 479
Cotton Tree 4558
Ph:(07) 5443 3599
Fax No:(07) 5443 8899

Web Site: www.northcoast.net.au

Provides subsidised health care to Aboriginal and Torres Strait Islander peoples residing in the Sunshine Coast and Gympie Districts.

Service name: North Coast Aboriginal Corporation for Community Health

Legal Services

Anti-Discrimination Commission Queensland

Level 1
189 Coronation Drive
Milton 4064 (P.O. Box 15565)
CITY EAST POST OFFICE QLD 4002

Phone: 1300 130 670

TTY: 1300 130 680

Fax: 3247 0960

Email: info@adcq.qld.gov.au

Web: www.adcq.qld.gov.au

The Anti-Discrimination Commission Queensland promotes human rights in the state, and receives and deals with complaints of discrimination and other contraventions of the Queensland *Anti-Discrimination Act 1991*.

Justice of The Peace Society QLD

13 Cornmeal Parade
(P.O. Box 470)
MAROOCHYDORE QLD 4558

Phone: 5479 2864

Web: www.justice.qld.gov.au

Full witnessing service. Monday to Friday
9.30am – 2.00pm. Appointment not necessary.

Legal Aid

Ground Floor
M1 Building
1 Duporth Ave
(P.O. Box 364)
MAROOCHYDORE QLD 4558
Ph 1300 65 11 88 (8.30-5pm Mon-Fri)

Phone: 3238 3500

Fax: 5443 5918

Web: www.legalaid.qld.gov.au

Means tested legal aid. Contact Legal Aid for private solicitors who also participate in the Legal Aid Scheme. Provides information and advice.

Legal Aid Hotline: 1300 651 188

Indigenous Hotline: 1300 650 143

Indigenous Consumer Assistance Network ICAN

Suite 5
7 Anderson Street
Manunda 4870
Postal: PO Box 1108
North Cairns 4870

Telephone No:1300 369 878 - local call cost any where in Australia **Australia wide**

Ph (07) 4031 1073

Fax No (07) 4031 5883

Web Site: www.ican.org.au

Indigenous Consumer Assistance Network (ICAN) provides consumer education, advocacy and assistance services to Indigenous consumers across Australia.

ICAN can assist with consumer issues including unscrupulous used car dealers, finance companies, payday lenders, telemarketers and door to door salesmen. ICAN provides Indigenous consumers with assistance to alleviate consumer detriment, education to make informed consumer choices and advocacy to highlight consumer disadvantage.

The Staff at ICAN are highly skilled and committed to providing financial counselling, consumer advocacy, educational media production, and personal finance/consumer education to Indigenous consumers.

Suncoast Community Legal Service The Tafe Building, Ground Floor

170 Horton Parade
(P.O. Box 423)
MAROOCHYDORE QLD 4558

Appointments: 5443 7827

F (07) 5451 1221

Appointments available for:

Noosa Leisure Centre,
Wallace Park,
Noosa-Eumundi Road, Noosaville
Caloundra Community Centre,
58a Queen Street, Caloundra

Nambour Community Centre,
2 Shearer Street Nambour
Morris House Neighbourhood Centre,
478 Old Landsborough Road, Landsborough
Maleny Neighbourhood Centre,
17 Bicentenary Lane, Maleny
Pomona & District House,
1 Memorial Road, Pomona
General legal service available across the Sunshine Coast and Hinterland. Must book appointment during the day 9.00am – 5.00pm.

If unable to attend in person due to child minding, etc. legal advice can be given by phone (land lines – no mobiles), but an appointment must be booked in advance.

Aged Care and Carer Groups

Aged Care Assessment Team (ACAT) – Nambour

c/- Nambour General Hospital
(P.O. Box 547)
NAMBOUR QLD 4560
Phone: 5470 6731
Fax: 5470 6185

Hours: 8.00am – 4.30pm Monday to Friday
A multidisciplinary team whose primary role is to assess frail aged people or people with disabilities in their own home, hospital or aged care facility and match their needs with the available services. Responsible for assessing and approving applications for residential care (permanent and respite) and Community Aged Care Packages such as extended age care at home packages and extended age care at home dementia specific.

Assistance With Care and Housing for the Aged, Ozcare

5 Endeavour Boulevard
North Lakes QLD 4509
Ph 1800 692 273
Phone: 3482 1839
Email:

housingprogram.northlakes@ozcare.org.au
Access to our social inclusion services can be by self-referral or referral by family, friends, health professionals, hospitals or other service providers. For more information, 1800 692 273
To assist older people who are homeless or at a risk of homelessness to find safe, secure,

affordable accommodation. Clients must be frail, financially disadvantaged and 65 years and over.

Funded until 30 June 2017

Commonwealth Carer Respite & Carelink Center (Caring for the Carers)

Suite 7 / 1 Innovation Parkway
Birtinya, 4575

24 hour Emergency Line: 1800 059 059

Carelink Information Line: 1800 052 222

Phone: 5436 3900 (Maroochydore/ Caloundra)

Phone: 5498 3315 (Caboolture/ Caloundra)

Fax: 5436 3992

Email: info@suncare.org.au

Web: www.suncare.org.au

Suncare's Commonwealth Carer Respite Centres have amalgamated with our Carelink Centre's and are now recognised as Commonwealth Respite & Carelink Centre's. We work with Carers to plan sensible approaches to respite and other support needs and also arrange 24 hour emergency respite care. A single point of contact when requiring information, assistance or advice to arrange appropriate respite care. Services include - explaining respite care options, emergency and unplanned respite, 24 hour in-home respite care service, home visits, referrals and a respite booking service. Monday to Friday 8.30am – 4.30pm.

Kabbarli Home And Community Care Association Inc.

54B William Street
MOFFAT BEACH QLD 4551
(P.O. Box 136)

CALOUNDRA QLD 4551

Phone: 5491 8896

Fax: 5492 8695

Email: admin@kabbarli.com.au

Aims to let elderly people stay in their own homes and bring services to their door.

Seniors Enquiry Line and Grandparents Time Programme

(P.O. Box 108)
FORTITUDE VALLEY QLD 4006
Phone: 1300 135 500
Fax: 3250 1929
Email: seniors@lccq.org.au
TTY: 3250 1928

Queensland wide service providing telephone information and referrals on seniors topics including government and community services, concessions, independent living, finance, legal issues, health, retirement, transport, leisure activities, computers, grandparents information service, etc. The service is for seniors, their families, friends, carers and Community Workers.

Maroochydore Day Respite Centre

2 – 6 George Street
(P.O. Box 684)
MAROOCHYDORE QLD 4558
Phone: 5443 7655
Fax: 5443 1770
Email: MDRC@suncare.org.au

Provides day respite for those with dementia, frail aged and young adults with disabilities, living at home with carers, to give the carer a break. Also for clients living alone to provide supportive therapies and company.

Diversicare

Brisbane

49-51 Thomas Street
WEST END QLD 4101
PO Box 5199
WEST END QLD 4101
Phone: 07 3846 1099
Fax: 07 3846 1107

Email: info@diversicare.com.au

Web: www.diversicare.com.au

Sunshine Coast - CALOUNDRA

6/43 Minchinton Street, Trinity House
CALOUNDRA QLD 4551
PO Box 1063 Caloundra Post Shop
CALOUNDRA QLD 4551
Phone: 07 5491 9655
Fax: 07 5437 2629

Email: mas.sunshine@diversicare.com.au

Diversicare provides quality community based and coordinated in home care for the frail aged and carers as well as education and training, resources and projects to support aged care service providers and cultural commitments.

Ozcare Sunshine Coast

Currimundi Market Place
Nicklin Way
CURRIMUNDI QLD 4551
Ph 1800 692 273
Phone: 5437 1222
Fax: 5437 1200

Email:

comcare.currimundi@ozcare.org.au

Web: www.ozcare.org.au

Assistance with personal care, respite and social support for aged persons, domestic assistance, transport, shopping, personal helpers and mentor program.

St Andrew's Care (HACC)

Shop 2B 74 Bullcock St,
Caloundra 4551.

Phone: 5492 6515

Fax: 5492 6524

E: standc68@westnet.com.au

HACC is a joint Commonwealth/State funded programme for frail aged or young disabled and their carers HACC can help you maintain your independence by offering a handyman/trade person service A home maintenance and modification service to the elderly, disabled youth and their carers. This is to enable them to remain in their own homes and not be admitted to residential care. Clients must be HACC eligible clients.

DISABILITY SERVICES

Sunshine Coast Independent Living Service (SCILS)

5 Daniel Street
NAMBOUR QLD 4560

Phone: 5441 7278

Email: admin@scils.com.au

SCILS is a well-established Sunshine Coast based not-for-profit organisation and charity, that has been supporting people with disabilities since 1989. We are Quality Assured under the Human services Quality Standards.

Clients may access services in their own home, on site in our purpose built facilities, or in the community. Provides group activities and daily independence/ living skills training for adults with intellectual disabilities.

Sunshine Coast Citizen Advocacy Programme Inc

3/4 Pine Grove Road
(P.O. Box 160)
WOOMBYE QLD 4559

Phone: 5442 2524

Fax : 5442 2523

Email: sunshinecoast@citizenadvocacy.com

6. USEFUL CONTACTS

Miscellaneous Agencies

The Office of the Information Commissioner

Telephone: (07) 3234 7373

Fax: (07) 3405 1122

Email: enquiries@oic.qld.gov.au

Website: www.oic.qld.gov.au

The Office of the Information Commissioner is Queensland's independent body established under the *Right to Information Act 2009* to promote access to government-held information and protect people's personal information held by government under the *Information Privacy Act 2009*. The Office also reviews specific agency decisions under these laws regarding access and amendment applications, deals with privacy complaints and makes certain decisions, including whether an agency's privacy obligations can be waived or modified in the public interest.

Queensland Legislation

Website: www.legislation.qld.gov.au

Level 17 and 18

111 George Street

Brisbane Qld 4000

(PO Box 15185)

City East, Queensland

Australia, 4002

Ph: (07) 3003 9601

Fax: (07) 3225 4513

A database created and maintained by OQPC since 1991. The database provides electronic access to consolidated versions of Queensland Acts and subordinate legislation, as well as to Queensland Acts as passed from June 1991 and all subordinate legislation published in the subordinate legislation series from 1/7/91.

Sunshine Coast Council

Phone: 5475 7272

Email: mail@sunshinecoast.qld.gov.au

Website: www.sunshinecoast.qld.gov.au

Office Locations:

1 Omrah Avenue

CALOUNDRA QLD 4551

11-13 Ocean Avenue

MAROOCHYDORE QLD 4558

Cnr Currie and Bury Streets

NAMBOUR QLD 4560

Noosa Council

9 Pelican Street

TEWANTIN QLD 4565

Ph 5329 6500

E: mail@noosa.qld.gov.au

W: www.noosa.qld.gov.au

General Enquiries: 8.15 am - 5.00 pm Monday to Friday (excluding public holidays)

By telephone: (07) 5329 6500 (including After Hours emergencies)

Community Information Services

W: www.community.sunshinecoast.qld.gov.au

The website provides information on community organisations and events across the sunshine coast.

Queensland Shelter

515 Wickham Tce, Spring Hill, QLD 4004

PO Box 214, Spring Hill QLD 4004

P: (07) 3831 5900

F: (07) 3236 1396

E: info@qshelter.asn.au

W: www.qshelter.asn.au

Queensland Shelter is a Community Based Peak Organisation which promotes improved access to housing for all Queenslanders. Our constitution drawing on the International Convention on Economic Social and Cultural Rights identifies housing as a right and not a privilege. Queensland Shelter represents a range of housing issues to government and industry, including affordable housing, homelessness, caravan park closures, community and social housing and improved access to the private rental market.

Public Trustee of QLD

Preparation of wills and administration of deceased estates. Can also be appointed to manage financial affairs for people with impaired decision making capacity.

444 Queen Street, BRISBANE QLD 4000

GPO Box 1449, BRISBANE QLD 4001

E: clientenq@pt.qld.gov.au

W: www.pt.qld.gov.au

General Enquiries 1300 360 044

Will Making Appointments 1300 360 044

Enduring Power of Attorney 1300 360 044

Deceased Estate Enquiries 1300 360 044

Trust Management Enquiries 1300 360 044

Public Trustee of Queensland **Investment**

Funds

1300 360 044

House and Land Auctions and Sales

07 3213 9234

Public Trustee **Rentals** 07 3213 9240

Community Group **Speaker Requests**

Ph: 1300 436 862

72 Currie Street. NAMBOUR 4560

P.O. Box 402

NAMBOUR QLD 4560

P: 5444 9400

F: 5444 9401

Email: pt_nambourt@pt.qld.gov.au

Business hours

Monday, Tuesday, Thursday and Friday

8:30am-1:00pm & 2:00pm-5:00pm

Wednesday 8:30am-1:00pm & 2:00pm-4:30pm

Trustee House

165 Sutton Street

REDCLIFFE QLD 4020

Mon – Fri 8.15 – 5.00pm

P: 3283 4210

F: 3283 5219

E: pt_redcliffe@pt.qld.gov.au

Suite 1-3, 20 Innovation Parkway

Birtinya QLD 4575

P:5314 1818

F: 5493 3752

E: pt_sunshinecoast@pt.qld.gov.au

SEARCH FOR SUNSHINE COAST RENTAL ACCOMMODATION

Websites: www.realestate.com.au

NRAS Approved vacant properties also advertised on this website